CHANGE YOUR SKIPASS NUMBER

YOUR DIRECT TO THE PEAK RESERVATION OR THAT OF ONE OF YOUR CONTACTS WAS NOT MADE WITH THE CORRECT SKIPASS NUMBER.

Steps to correct it.

Log in to your account on the skipass.alpedhuez.com website, then go to the associated contacts section (My account > My info > Associated contacts).

1. Select the skier concerned by the modification and click the "EDIT" button.
2. Check the checkbox next to "Current Card Number: 01-1614 XXXX XXXX XXXX XXXX - X." The "MODIFY MY CARD" button will appear. Click on.
3. Manually update the SKIDATA number (01-1614 XXXX XXXX XXXX XXXX - X).
4. Click the "CONFIRM" button. The window will close; click the second "CONFIRM" button before closing the page.

Note: To ensure that the card change has been successfully applied, go to the section My Account > My Direct-to-Pic Reservations. The new pass number will be displayed next to the skier.

Attention, this procedure applies only to direct to the peak booking. For any ski pass media change, a visit to the ticket office is required.

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